CURRICULUM VITAE

1. Personal data :

Family name:HammadFirst name:Al mothannaDate of birth:6-5-1976Nationality :SyrianMobile:O0963 3 477497Private E - mail :almosana hamad@petalmail.com , almosana hamad@yahoo.comLinked In : Almothanna HammadFacebook :Almothanna Habib HammadTwitter :SyrianTuitter :Syrian

2. Education:

Institution [Date from - Date to]	Degree(s) or Diploma(s) obtained:
University of Tishreen , Syria , Lattakia 2013	Bachelor degree in Business Administration / Major in Marketing
Cyprus College , Cyprus , Nicosia 2003	Bachelor degree in Business Administration / Major in Hospitality Management
Jol Jammal Secondary School , Latakia , Syria 09/1989 – 06/1995	High School Certificate / Scientific section

3. Further professional training:

Institution [Date from - Date to]	Degree(s) or Diploma(s) obtained:
The Syrian Consulting Bureau , Damascus , Syria Master Plan , Beirut ,	Certificate of completion of " Train the Trainer " Workshop

Lebanon 21 – 22 – 23 – 24 of December , 2008	
PDI for development programs , Damascus , Syria 11/2008 – 12/2008	Certificate of completion of "Communication Skills"
PDI for development programs , Damascus , Syria 11/2008 – 12/2008	Certificate of completion of "Presentation Skills "
Reference for Training & Development Programs , Lattakia , Syria 11/2008 – 12/2008	Course Completion Certificate of " Investment & Statistical Functions in Excel "
Bell Consulting House , Damascus , Syria 05/2006 – 06/2006	Completion of "Financial Market Essentials" sessions

4. Language skills: (Mark 1 to 5 for competence, where 5 is the highest)

Language	Reading	Speaking	Writing
Arabic	native	language	
English	5	5	5

5. Computer literacy:

Office (Word, Excel, Access, Power Point), Opera hotel operating program, Outlook, Internet Explorer , SPSS . Auto Care Operating Program .

6. Present position:

"Customer Relations Manager & DEP (Dealer Enhancement Program)" at Zeina Trading Company (The Exclusive Agent for Hyundai Motor Company in Syria) .

7. Years within the company: 11 years

8. Professional experience:

Date :	16/03/2004 - 01/09/2005
Location	Kuwait / Kuwait City
Companies	Sheraton Hotel of Kuwait
Position	Guest Service Agent , Front Office Department

Date :	28/10/2005 - 04/05/2008 & 10/03/2010 - 10/11/2010
Location	Damascus / Syria
Companies	Bell Consulting House
Position	Tourism Management Trainer

Date :	04/05/2008 - 08/03/2010	
Location	Lattakia / Syria	
Companies	The Syria Trust for Development $\ ,$ the first Syrian development oriented NGO	
Position	Marketing Officer , VBI (Village Business Incubator)	

Note:

All documents and certificates are available upon request.